SILVER CITY FOOD CO-OP MEETING OF THE BOARD OF DIRECTORS

March 16, 2016 614 Bullard St. Final

Susan Van Auken called the meeting to order at 4:33 p.m. with the presence of a quorum. Board members in attendance were: vice president Susan Van Auken, secretary Carmon Steven, Jerry Bartels, Jennifer Johnston, and Nancy Coates. Others in attendance were general manager Joe Zweibach, member-owner Kelduyn Garland, and member-owner and scribe Mary Ann Finn. Absent were: president Gail Rein and treasurer Karen Strelko. Susan facilitated the meeting.

A. WELCOME

- 1. Welcome: Susan welcomed all.
- 2. Agenda: Revised agenda approved, by consensus, adding B.5: Discussion on B6 and B9.
- 3. Meeting Minutes: Meeting minutes for the 2/17/2016 board meeting were approved, by consensus.

4. Member Comments:

- a. Jennifer expressed concern about difficulty in placing special orders. Joe stated there is a special order station. There have been difficulties simplifying the process. Joe hopes that it could be done online at some point.
- b. Board members discussed, as member-owners, the need for a suggestion box, so that board members could make suggestions anonymously. Joe stated that new suggestion boxes are in process of being placed: one for 614 and one for 520. A staff suggestion box is in place.
- 5. Kudos or Appreciation
- 6. Board of Directors Comments and Announcements

B. GOVERNANCE POLICIES

- 1. Decision: Approved, by consensus, policy B5 (Asset Protection).
- 2. <u>Decision</u>: Approved, by consensus, policy B8 (Customer Service and Value).
- 3. Decision: Approved, by consensus, policy B11 (Board Logistical Support) with the following adjustments: delete monitoring checklist #8.
- 4. Decision: Approved, by consensus, policy B10 (Membership).
- 5. Discussion on B6 (Communication and Counsel to Board) and B9 (Long-Term Planning). Issues discussed will be followed up in the B committee.

C. BREAK

D. HERE AND NOW DISCUSSIONS

- 1. Acknowledged, by consensus, March Manager's Report.
- 2. Acknowledged, by consensus, B3 (Annual Financial Plan) Monitoring Report.
- 3. Waived, by consensus, B4 (Financial Condition) monitoring report for 2015 Q4, which was due in February. Nothing more needs to be done on it because the important information required by the policy was provided in the manager's report.
- 4. Acknowledged, by consensus, B2 (Compensation and Benefits) Monitoring Report.
- 5. Safe Strategic Conversations

E COMMITTEES

- 1. Finance Committee (FN): No meeting.
- 2. Member Linkage (ML): Meeting notes.

- 3. Recruitment, Orientation and Development (ROD): Meeting notes.
- 4. Board and Manager Evaluation (BME): Meeting notes.
 - a. <u>Discussion</u> on first draft of the D policy revision.

F. BOARD PROPOSALS, DISCUSSIONS, AND DECISIONS

- 1. <u>Decision</u>: Approved, by consensus, revised Board Election Process proposed by Susan.
- 2. <u>Decision</u>: Approved, by consensus, revised ML Charter.

G. CLOSURE

- 1. Review February Task List, New Tasks, Tabled Items, and Calendar
- 2. Meeting Evaluation
- 3. Adjourn: Susan adjourned the meeting at 7:00 p.m.

Respectfully submitted, MaryAnn Finn, Scribe